

Marketplace Coalition



Code of Ethics & Social Covenant

Serving Our Neighbors & the Marketplace Coalition place a high emphasis on integrity, professional conduct and excellence to ensure a high level of trust in our relationships and business practices.

All of our Leaders sign and agree to abide by this Code of Ethics and agree to operate their organization according to these Biblical principles.

- I will seek in all ways to be Christ like in my attitude and conduct.
- I will seek mutual accountability and spiritual friendships.
- I will be a brother in Christ to my fellow leaders.
- I will never violate a confidence given to me.
- I will provide a fair price.
- I will provide punctual, high quality services and products.
- I shall not speak uncharitably of anyone.
- I will consider my organization as a ministry to introduce people to Christ.
- I will devote time to seeking the will of God through diligent study of the scriptures and through prayer.
- I shall conduct business with integrity, in a manner consistent with Biblical Principles.
- I shall train my staff to represent Biblical values and standards.
- I will seek to resolve conflicts through a Biblically-based conciliation approach

All of our Leaders also sign and agree to abide by this Social Covenant wherein we will . . .

- Treat each other with Respect, Honesty, Encouragement, Kindness, Friendship, Forgiveness, Dignity, Patience, Mercy, Trust, Empathy, Tact, Love, Value, Grace, Truth, Integrity, Confidentiality, will listen and NO GOSSIP.
- In addition we will be Non-judgmental, Accountable, Flexible, Courteous, Committed, Productive, Ethical, Open, Slow to Anger, Supportive, Transparent, Clear and Truthful.

If we talk to another leader (who is not part of the problem or the solution) about something concerning a third party leader, we have 48 hours to bring that conversation to the attention of the third party leader.

The effectiveness of this Social Covenant rests on the extent to which everyone works toward its desired end. Each leader must be willing to be held accountable for themselves and must be willing to hold others accountable as well.

Assuming we agree on how to treat each other, what should we do if one of us does not follow the behavior we have agreed upon?

1. Assess the situation and go to the person one on one. The steps we will take when we go to someone are:

- Go in Love (Kindness)
- In Humility (I could be wrong)
- Pre=forgiveness
- With 100% of the Truth

We agree to go to the other person with good intentions and a desire to understand them.

2. Next Step: If the situation is not resolved, then we will bring in two or three others who will be a witness to the words that are spoken.

3. Next Step: If the situation is not resolved, we mutually agree to bring it to all Leaders, wherein if no resolution takes place, then separation. It is our intent that every issue will be resolved by step 1 and no further action will be needed.

Recognizing that we are imperfect, if we fail to live up to this agreement, we will take the initiative to apply the following 6 Step Apology:

1. Acknowledge what we did by stating the offense. "I did it."
2. Admit that we are wrong. "I was wrong."
3. Say that we are sorry. "I am sorry."
4. Ask: "Will you or when you can, will you forgive me?" Wait for the answer.
5. Ask the person or group: "Will you hold me accountable? I give you permission to hold me accountable from now on."
6. Ask: "Is there anything else you want to share with me or say to me that I may have done?"

Our Leaders are committed to abide by and be held accountable to the behaviors that we believe demonstrate the type of culture and environment that will foster the best personal and professional development & success.